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How to Download Recordings on EZView?

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Description

Note: *This method is applicable to most of the scenarios. If the method still cannot solve your problem, it is recommended to consult our Tech Support Team.*
https://global.uniview.com/Support/Service_Hotline/
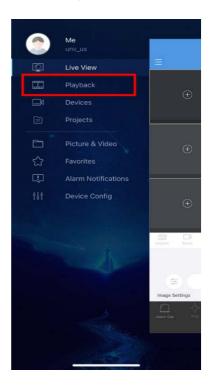
Preparation

Add your device to EZView first and the device status should be online if you want to get the recordings from the app.

Note: *EZView does not allow users to download recordings directly. It is for fear that it may cause large cellular data costs or take up a lot of storage space of your cellphone, since usually cameras have large media streams and high resolutions.*
However, you can record the live view or playback when you check from the EZView app and get the short video clips then.
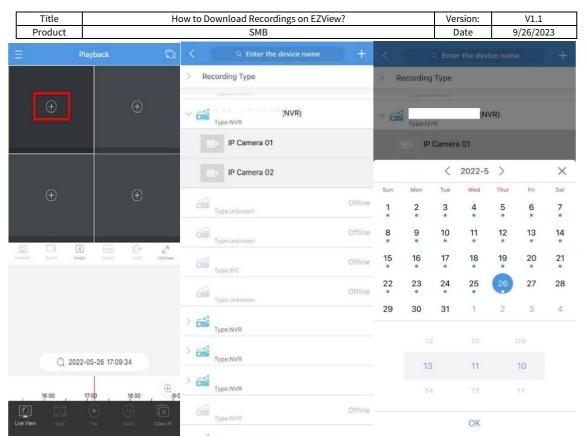
Operating Steps

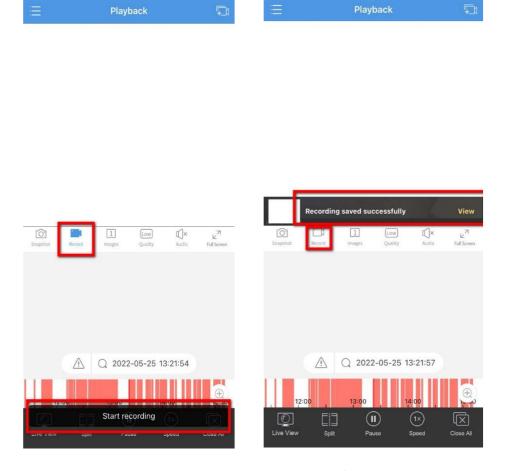**Step 1** Log into the EZView App and go to **Playback.**

Step 2 Click **+** and select the camera first and then the date and start time for the recording.
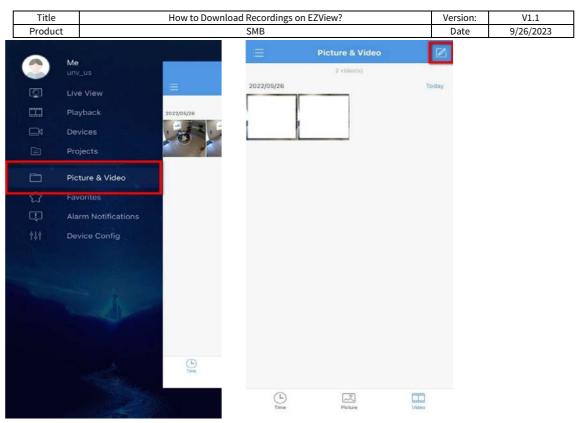
Step 3 Click **Record** to start clipping and click **Record** again to stop.

Step 4 The video clips you just recorded can be found under **Picture&Video**.

Step 5 You can also save the video clip to your cellphone's album through checking the clip and clicking on the ⬆️ icon.